

## SERVICE CHARGES

|   |   |  |                                      |
|---|---|--|--------------------------------------|
| Opening account at new service location   | \$61.00   | Change of account (with LSA)             | \$10.00                              |
| Reconnect service after normal disconnection  | \$28.00   | Returned check                           | as allowed by Florida Statute 68.065 |
| Reconnect service after disconnection for nonpayment or violation of a rule or regulation | \$40.00   | Investigation of unauthorized use charge | minimum \$75.00                      |
| after normal business hours   | \$50.00   |  |                                      |
| Temporary line extension  | \$227.00  |  |                                      |
| Late payment charge   | 1.5% per month or \$5.00, whichever is greater. |  |                                      |

## BILLING ADJUSTMENTS

Each of the rate schedules listed is subject to a Fuel Cost Recovery Factor (the cost of fuel). The Energy Charges include an Energy Conservation Cost Recovery Factor (the cost of energy conservation programs), a Capacity Cost Recovery Factor (new nuclear costs and a portion of the cost of purchasing electricity from sources other than Progress Energy Florida), and an Environmental Cost Recovery Clause Factor (the cost of new environmental programs not in base rates). These factors are reviewed annually by the Florida Public Service Commission and adjusted to reflect changes in the annual costs incurred.

### Fuel Cost Recovery Factor

(based on metering voltage)

|                                      |                |
|--------------------------------------|----------------|
| Distribution Secondary (except LS-1) |                |
| Levelized                            | 5.175¢ per kWh |
| On-Peak                              | 7.385¢ per kWh |
| Off-Peak                             | 4.109¢ per kWh |
| Distribution Primary                 |                |
| Levelized                            | 5.123¢ per kWh |
| On-Peak                              | 7.311¢ per kWh |
| Off-Peak                             | 4.068¢ per kWh |
| Transmission                         |                |
| Levelized                            | 5.072¢ per kWh |
| On-Peak                              | 7.238¢ per kWh |
| Off-Peak                             | 4.027¢ per kWh |
| Rate Schedule LS-1                   |                |
| Levelized                            | 4.722¢ per kWh |
| Rate Schedule GS-2                   |                |
| Levelized                            | 5.175¢ per kWh |

### Energy Conservation Cost Recovery Factor (ECCR) Capacity Cost Recovery Factor (CCR) Environmental Cost Recovery Clause (ECRC)

(Included in the Energy Charge or Demand Charge as applicable)

|                            | ECCR  |        | CCR   | ECRC  |
|----------------------------|-------|--------|-------|-------|
|                            | ¢/kWh | \$/kW* | ¢/kWh | ¢/kWh |
| General Service Non-Demand |       |        |       |       |
| Secondary                  | 0.238 |        | 1.064 | 0.539 |
| Primary                    | 0.236 |        | 1.053 | 0.534 |
| Transmission               | 0.233 |        | 1.043 | 0.528 |
| General Service – 100% LF  | 0.201 |        | 0.767 | 0.532 |
| General Service Demand     |       |        |       |       |
| Secondary                  | 0.84  | 0.949  | 0.534 |       |
| Primary                    | 0.83  | 0.940  | 0.529 |       |
| Transmission               | 0.82  | 0.930  | 0.523 |       |
| Curtable Service           |       |        |       |       |
| Secondary                  | 0.90  | 0.873  | 0.528 |       |
| Primary                    | 0.89  | 0.864  | 0.523 |       |
| Transmission               | 0.88  | 0.856  | 0.517 |       |
| Interruptible Service      |       |        |       |       |
| Secondary                  | 0.77  | 0.765  | 0.520 |       |
| Primary                    | 0.76  | 0.757  | 0.515 |       |
| Transmission               | 0.75  | 0.750  | 0.510 |       |
| Lighting Service           | 0.132 | 0.223  | 0.529 |       |

\*For TOU rates the ECCR charge will be included in the base demand only

These schedules are also subject to a Gross Receipts Tax Factor (2.5641 percent), municipal utility taxes, state and county taxes, and franchise fees.

## WAYS TO LOWER ENERGY COSTS

You can also make a difference in your electric bill by taking advantage of the numerous energy-efficiency programs created to help customers use energy wisely and save money. For more information on a free Business Energy Check, visit [progress-energy.com/save](http://progress-energy.com/save). You also have the option of choosing the best rate schedule for your business. We offer three categories of commercial and industrial rates: General Service, Curtable Service and Interruptible Service. We also offer time-of-use rates that provide incentives to shift as much consumption as possible to off-peak periods.

Your current rate schedule can be obtained from your most recent electric bill. For information about the rate schedule, visit [progress-energy.com](http://progress-energy.com), go to "about energy" and click on "electric rates."

## FOR ADDITIONAL INFORMATION

If you would like more information on these or other rate schedules, or require assistance in determining the most economic rates for you, please contact Progress Energy Florida by calling the number shown on your electric bill.

Progress Energy Florida also provides an enhanced Web page for commercial and industrial customers offering you online access to your account information. You can reach that site at [progress-energy.com](http://progress-energy.com).

# Commercial/Industrial RATE SCHEDULES

Progress Energy

## All rates effective with January 2012 billing

Important information about your 2012 rates

Approved by the Florida Public Service Commission, the average commercial customer bill will increase 3 to 4 percent and the average industrial customer bill will increase 4 to 5 percent, beginning with January 2012 billing.

The increase is a result of increased utility costs for fuel and purchased power and environmental improvement projects. The overall increase was lowered by a reduction in the charges for new nuclear generation and energy-efficiency programs. The largest portion of the increase is the fuel charge, which recovers the actual cost of fuel, mainly natural gas and coal, used to generate electricity. The company makes no profit from the fuel portion of the customer bill.

Progress Energy focuses on operating safely, efficiently and reliably for its customers. The company actively manages expenses, streamlines processes and uses technology to keep costs as low as possible for the more than 1.6 million customers who depend on us.

### Energy help from the energy experts

To help customers use energy wisely and manage their bills, Progress Energy Florida offers a variety of educational opportunities, services and technologies. For more information, visit [progress-energy.com/save](http://progress-energy.com/save).

For more information about Progress Energy Florida rates, visit [progress-energy.com/floridarates](http://progress-energy.com/floridarates).

Please note the information concerning billing adjustments that is listed following the rate schedules.

Unless stated otherwise, all rates are quoted at secondary voltage.

## GENERAL SERVICE

### Non-Demand (GS-1)

|                               |                    |
|-------------------------------|--------------------|
| Customer Charges:             |                    |
| Unmetered Accounts            | \$6.54 per month   |
| Metered Accounts:             |                    |
| Secondary Delivery Voltage    | \$11.59 per month  |
| Primary Delivery Voltage      | \$146.56 per month |
| Transmission Delivery Voltage | \$722.90 per month |
| Energy and Demand Charge      | 6.167¢ per kWh     |

### Non-Demand – Optional Time of Use (GST-1)

|                               |                    |
|-------------------------------|--------------------|
| Customer Charges:             |                    |
| Secondary Delivery Voltage:   |                    |
| For Single-Phase Service      | \$19.01 per month  |
| For Three-Phase Service       | \$19.01 per month  |
| Primary Delivery Voltage      | \$153.99 per month |
| Transmission Delivery Voltage | \$730.32 per month |
| Energy and Demand Charges:    |                    |
| On-Peak                       | 14.119¢ per kWh    |
| Off-Peak                      | 2.506¢ per kWh     |

### Non-Demand – 100% Load Factor Usage (GS-2)

(For customers with fixed wattage loads operating continuously throughout the billing period)

|                          |                   |
|--------------------------|-------------------|
| Customer Charges:        |                   |
| Unmetered Accounts       | \$6.54 per month  |
| Metered Accounts         | \$11.59 per month |
| Energy and Demand Charge | 3.140¢ per kWh    |

### Demand (GSD-1)

(For customers with a measured annual kWh consumption of 24,000 kWh or greater)

|                               |                    |
|-------------------------------|--------------------|
| Customer Charges:             |                    |
| Secondary Delivery Voltage    | \$11.59 per month  |
| Primary Delivery Voltage      | \$146.56 per month |
| Transmission Delivery Voltage | \$722.90 per month |

|               |                |
|---------------|----------------|
| Demand Charge | \$4.89 per kW  |
| Energy Charge | 3.289¢ per kWh |

### Demand Optional Time of Use (GSDT-1)

|                               |                    |
|-------------------------------|--------------------|
| Customer Charges:             |                    |
| Secondary Delivery Voltage    | \$19.01 per month  |
| Primary Delivery Voltage      | \$153.99 per month |
| Transmission Delivery Voltage | \$730.32 per month |

|                         |                |
|-------------------------|----------------|
| Demand Charges: Base    | \$1.83 per kW  |
| On-Peak                 | \$3.01 per kW  |
| Energy Charges: On-Peak | 5.415¢ per kWh |
| Off-Peak                | 2.143¢ per kWh |

### Optional Load Management (GSLM-1) (Energy Management Program)

(Under this rate, a customer receives load management monthly credits for allowing specified electrical equipment to be interrupted at the option of the company by means of load management devices installed on the customer's premises.) Restricted to existing customers as of July 20, 2000.

### Optional Load Management (GSLM-2)

(Under this rate, customers receive monthly credit for running their backup generator when Progress Energy requests.)

## INTERRUPTIBLE SERVICE (IS-1\*, IS-2)

(Under this rate, customers receive load management monthly credits for allowing their entire electrical service to be interrupted during any time period that the company's generating resources are required to maintain service to the company's firm power customers.)

|                               |                    |
|-------------------------------|--------------------|
| Customer Charges:             |                    |
| Secondary Delivery Voltage    | \$278.95 per month |
| Primary Delivery Voltage      | \$413.94 per month |
| Transmission Delivery Voltage | \$990.26 per month |

|   |                |
|---|----------------|
| Demand Charge                               | \$6.28 per kW  |
| Demand Credit (IS-1*)                       | \$3.62 per kW  |
| Demand Credit (IS-2) (Load factor adjusted) | \$3.31 per kW  |
| Energy Charge                               | 2.082¢ per kWh |

### Optional Time of Use (IST-1\*, IST-2)

|  |                    |
|--|--------------------|
| Customer Charges:                            |                    |
| Secondary Delivery Voltage                   | \$278.95 per month |
| Primary Delivery Voltage                     | \$413.94 per month |
| Transmission Delivery Voltage                | \$990.26 per month |
| Demand Charges: Base                         |                    |
| On-Peak                                      | \$1.64 per kW      |
| Demand Credit (IST-1*)                       | \$4.82 per kW      |
| Demand Credit (IST-2) (Load factor adjusted) | \$3.62 per kW      |
| Energy Charges: On-Peak                      |                    |
| Off-Peak                                     | 2.401¢ per kWh     |
|  | 1.936¢ per kWh     |

\*IS-1 and IST-1 closed to new accounts 4/16/96

## STANDBY SERVICE (SS-1, SS-2, SS-3)

(Rate schedules available upon request)

### On-Peak Periods for Time of Use Rates

On-Peak periods for TOU rates are Monday through Friday as follows:

|                        |                             |
|------------------------|-----------------------------|
| November through March | 6 to 10 a.m. / 6 to 10 p.m. |
| April through October  | Noon to 9 p.m.              |

All other hours, including Saturday, Sunday, and six major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas) and the adjacent weekday if a holiday falls on Saturday or Sunday, are considered Off-Peak.

## CURTAILABLE SERVICE (CS-1<sup>†</sup>, CS-2, CS-3)

(Under this rate, customers receive monthly credits for agreeing to curtail a portion of their average billing kW [minimum of 500 kW] during any time period that the company's generating resources are required to maintain electrical service to the company's firm power customers.)

|                               |                    |
|-------------------------------|--------------------|
| Customer Charges:             |                    |
| Secondary Delivery Voltage    | \$75.96 per month  |
| Primary Delivery Voltage      | \$210.93 per month |
| Transmission Delivery Voltage | \$787.26 per month |

|   |                |
|---|----------------|
| Demand Charge                               | \$7.41 per kW  |
| Demand Credit (CS-1 <sup>†</sup> )          | \$2.50 per kW  |
| Demand Credit (CS-2) (Load factor adjusted) | \$2.48 per kW  |
| Demand Credit (CS-3) (Contracted kW)        | \$2.48 per kW  |
| Energy Charge                               | 2.590¢ per kWh |

### Optional Time of Use (CST-1<sup>†</sup>, CST-2, CST-3)

|  |                    |
|--|--------------------|
| Customer Charges:                            |                    |
| Secondary Delivery Voltage                   | \$75.96 per month  |
| Primary Delivery Voltage                     | \$210.93 per month |
| Transmission Delivery Voltage                | \$787.26 per month |
| Demand Charges: Base                         |                    |
| On-Peak                                      | \$1.87 per kW      |
| On-Peak                                      | \$5.49 per kW      |
| Demand Credit (CST-1 <sup>†</sup> )          | \$2.50 per kW      |
| Demand Credit (CST-2) (Load factor adjusted) | \$2.48 per kW      |
| Demand Credit (CST-3) (Contracted kW)        | \$2.48 per kW      |
| Energy Charges: On-Peak                      |                    |
| Off-Peak                                     | 3.582¢ per kWh     |
|  | 2.056¢ per kWh     |

<sup>†</sup>CS-1 and CST-1 closed to new accounts 4/16/96

## LIGHTING SERVICE (LS-1)

(Rate schedules available upon request)

Fixture and Maintenance Metered Charge . . . Depends upon fixture type  
Customer Charge (per line of billing)

|                          |                  |
|--------------------------|------------------|
| Metered                  | \$3.42 per month |
| Unmetered                | \$1.19 per month |
| Energy and Demand Charge | 2.591¢ per kWh   |

## TEMPORARY SERVICE (TS-1)

(Rates from appropriate General Service schedules are applied to service under TS-1.)