

More **convenience.**  
More **control.**



**Prepay Program**



# Take advantage of Progress Energy's Prepay Program.

## What is the Prepay Program?

Progress Energy's Prepay Program was created to give you better control over your electric bill and spending. We give you the tools to track your energy use and spending on a daily basis – no more surprises at the end of the month. Simply put money into your account and pay for your electricity as you go.

Your Prepay account is like the gas level in your car. As you use electricity, your account balance goes down. We let you know when your balance is approaching \$0, and you decide when and

how much to put into your account. If your service is interrupted, simply make a new payment and it will be restored within two hours – with no disconnection or reconnection fees.



## What are the benefits of the Prepay Program?

- **Control** – You decide when and how much to pay
- **Convenience** – Several options for payment methods and account balance notifications
- **No Deposit Required**
- **No Disconnection/Reconnection Fees**
- **Potential Savings** – By managing their usage, many people can save up to 10-15 percent in electricity costs<sup>1</sup>

## Do Prepay Program customers receive a bill?

You will not receive a monthly bill. Instead, you can access account information online, by phone or through a free In-Home Display (IHD) unit.

## What types of payment are accepted?

With the Prepay Program, you may choose from any of these methods:

- **Call 1.888.415.1050 to make a credit card payment (\$1.00 fee).**<sup>2</sup>
- **In person at any of the 35,000 nationwide MoneyGram® locations** (standard MoneyGram fees apply).
- **Online at [progress-energy.com/prepay](http://progress-energy.com/prepay).** Make a one-time credit card payment or set up autodraft payments (\$1.00 fee).<sup>2</sup>

<sup>1</sup>Based on industry standard.

<sup>2</sup>Fee goes to third-party vendor processing the transaction.

Call to enroll at **1.888.810.0396** or visit **[progress-energy.com/prepay](http://progress-energy.com/prepay)**.

## **What happens if my Prepay balance falls below \$0?**

If your account balance reaches \$0 and you do not make a payment, your power will be disconnected. Once you have made your payment, your power will be restored within two hours. There is no fee for disconnections and reconnections.

**Call to enroll at  
1.888.810.0396  
or visit  
[progress-energy.com/prepay](http://progress-energy.com/prepay).**

Program available to South Carolina residents only. Other restrictions may apply.

