

# Contact Information for Retirees

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<b>Medicare Coordination of Benefits</b>	(Assistance with corrections on primary/secondary payor)	U.S. Government <a href="http://www.mymedicare.gov">www.mymedicare.gov</a>	800-999-1118 (use Employer ID 56-2201051)
<b>Mental Health and Substance Abuse (MH/SA)</b>	EAP and Mental Health & Substance Abuse	ValueOptions (except for HDHP MH/SA) Magellan Behavioral Health (MH/SA for HDHP)	800-662-8800 800-359-2422
<b>Benefits Billing Service &amp; COBRA</b>	For retiree usage	Conexis ( <a href="http://www.conexis.com">www.conexis.com</a> ) Payment address: P.O. Box 14225, Orange, CA 92863-1225	877-722-2667
<b>Benefits Questions</b>	Assistance with health, pension and other retiree benefits	Employee Service Center <a href="mailto:employee.service@pgnmail.com">employee.service@pgnmail.com</a>	800-546-5705
<b>Long- and Short-Term Disability</b>	Questions related to disability	Liberty Mutual <a href="http://www.mylibertyclaim.com">www.mylibertyclaim.com</a>	877-721-8340
<b>Shareholder Relations</b>	Assistance with Progress Energy stock shares	Computershare (formerly Equiserv)	866-290-4388
<b>Customer Service Center</b>	Assistance with your electric service account	Carolinas general calls Carolinas outage line Florida general calls Florida outage line	800-452-2777 or 508-5400 (Raleigh) 800-419-6356 800-700-8744 800-228-8485
<b>Florida Employee/Retiree Club Florida Retiree Association</b>	Not Company sponsored	Deborah Vogel (Florida Power Club) Terry Renninger (Florida Retiree Association) <a href="http://www.fpcra.org">www.fpcra.org</a> <a href="mailto:terryrenninger@yahoo.com">terryrenninger@yahoo.com</a>	727-562-5631 727-510-8815
<b>FPC Retiree Newsletter</b>	Not Company sponsored	Terry Renninger <a href="mailto:terryrenninger@yahoo.com">terryrenninger@yahoo.com</a>	727-510-8815
<b>Notification in the Event of Death</b>	Assistance with benefits	Employee Service Center	800-546-5705