

# HOME ENERGY IMPROVEMENT PROGRAM UPDATE



## Dear Prequalified Contractor,

Happy New Year! We thank you for promoting the HEIP and look forward to a prosperous and safe 2013 for you, both personally and professionally!

Thanks to all Attic Insulation and Air Sealing contractors that attended the "Success with Air Sealing" trainings in October and November. The training was recorded along with a shorter version of this spring's "Success with Duct Sealing" class. These two videos will be available online as mandatory training for new prequalified contractors offering these incentives, and any existing contractors that would like a refresher.

By the way, did you know that President Obama retroactively reinstated the 25C tax credits for high-efficiency HVAC and water heating equipment that expired at the end of 2011? Because the tax credits were made retroactive to January 1, 2012, they can be used for qualified equipment that was installed anytime during the past year as well as going forward in 2013.

During January and February we will promote the Air Sealing/Insulation measure. In January, all residential customers will receive an insert along with their monthly bill. For February, we are planning an email blast and a direct mail letter promoting the measure to around 75,000 customers.

If you provide or would like to offer the HVAC audit incentive, we are planning Service Assistant (SA) classes in March 2013. Additional heat pump water heater trainings are planned for contractors to be eligible to offer the incentive. If you would like to offer the HPWH incentive, please contact your HEIP representative.

Thank you for your continued dedication to energy efficiency and bringing these valuable incentives to your customers!

Jennifer Stutzman  
Northern Region Representative

## DON'T FORGET

### Updates

- All prequalified contractors recently received a request to review or resubmit company information to ensure the accuracy of our records and information in the prequalified contractor directory on the HEIP website. If you have not responded to this request, please do so.
- All incentive applications must be received in the office within 90 days of service completion or the incentive is ineligible for payment – no exceptions.

### Measure-Specific Reminder: Duct Sealing & Repair

- The entire duct system must be addressed in order for the system to be eligible for the incentive, no partial repairs/replacements allowed. All joints and connections must be sealed with approved sealants. If these deficiencies are discovered during our QA inspections, a corrective action must be taken resulting in a delay in your customer's receipt of the incentive.

### Thank You

Thank you for your commitment to providing customers with the highest quality energy improvements.

Your efforts have helped to make the Home Energy Improvement Program a success. And we hope that the 2013 program will continue to give your business a competitive advantage in today's market.

### FOR MORE INFORMATION, PLEASE CONTACT A MEMBER OF THE PROGRESS ENERGY HEIP TEAM:

#### Jennifer Stutzman

Program Account Representative  
Raleigh, NC  
Cell – 919.564.9343  
jennifer.stutzman@honeywell.com

#### Zachary Hohns

Program Account Representative  
Southern Region  
Cell – 919.449.7950  
zachary.hohns@honeywell.com

## Home Energy Improvement Program

Download forms and manual at [progress-energy.com/contractor](http://progress-energy.com/contractor)

Email us at [progressenergy\\_heip@honeywell.com](mailto:progressenergy_heip@honeywell.com)

Call **1.866.990.4347**

