

## CONTACT INFORMATION FOR RETIREE POPULATION

<b>Medicare Coordination of Benefits</b>	(Assistance with corrections on primary/secondary payor)	U.S. Government	800-999-1118 (use Employer ID 56-2201051)
<b>Mental Health and Substance Abuse</b>	EAP and Mental Health & Substance Abuse	ValueOptions (except for MH/SA for HDHP) Magellan Behavioral Health (MH/SA for HDHP)	800-662-8800 800-359-2422
<b>Cobra &amp; Benefits Billing Service</b>	For Employee Usage	ADP (www.benedirect.adp.com—participants only) Effective 1/1/07: Ceridian (www.ceridian-benefits.com -- participants only) Payment address: P.O. Box 534099, St. Petersburg, FL 33747	800-526-2720 800-877-7994
<b>Long-Term and Short Term Disability Inquiries</b>	To initiate claims or for questions related to disabilities occurring 12/16/2005 and later	Liberty Mutual <a href="http://www.mylibertyclaim.com">www.mylibertyclaim.com</a>	877-721-8340
<b>Matching Grants</b>	For Employee Usage	<a href="https://www.easymatch.com/progressenergy">https://www.easymatch.com/progressenergy</a>	1-800-457-4560
<b>Shareholder Relations</b>	For Employee Usage	Computershare (formerly Equiserv)	866/290-4388
<b>Customer Service Center</b>	External customer calls	Carolinas general calls Carolinas outage line Florida general calls Florida outage line	800-452-2777 or 508-5400 (Raleigh) 800-419-6356 800-700-8744 800-228-8485
<b>Florida Employee Clubs</b>	(Not Company sponsored)	Deborah Duvall  Donna Hicks, secretary Florida Retirees Association dhicks05@tampabay.rr.com	727-519-2431 727 381-4506
<b>FPC Retiree Newsletter</b>	(Not Company sponsored)	Deborah Duvall	727-519-2431
<b>Notification in the Event of Death</b>		Employee Service Center	919-546-5705 800-546-5705
<b>Health Advantage Program</b>	24-hour nurse line and Condition Management	Matria Healthcare <a href="http://www.MatriaCares.com/HealthAdvantage">www.MatriaCares.com/HealthAdvantage</a>	1-877-524-6032