

Street Light **OUTAGE** Reporting

**Thank you
for your help.**



Progress Energy

People. Performance. Excellence.

You can report a malfunctioning street light in just three easy steps.

1 Identify it

Specific directions, location or street address work best. You can also give us the ID number from the pole.

- If applicable, please provide the closest physical building/premise address. For example, the light “in front of 3000 4th St. N and 30th Ave N.”
- More detail is better than less. For example, light out on “SW corner of ABC Food parking lot across from USA Bank” is preferable to light out in “ABC Food parking lot.”

2 Report it

Call 1.800.228.8485 and press #5 from the voice menu or visit progress-energy.com/streetlightrepair and fill out the streetlight outage form.

3 Provide your information

We need your contact information to ensure that our technician can find and resolve the problem promptly.



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