



Surviving Storm Season

No one knows exactly when and where devastating storms will hit. But at Progress Energy, we're always prepared. That means doing our utmost to prepare for, respond and react to storms – and helping you do the same.

WE'RE ALWAYS READY

- Our Storm Response Team conducts practice drills year round to test and improve our storm readiness.
- As a leading electric utility, we have a depth of resources to assist us in the event a powerful storm hits, and call upon additional crews from other states to help us restore power.
- Progress Energy communicates seamlessly with emergency management, community leaders and the media.



Progress Energy

People. Performance. Excellence.

YOU CAN BE, TOO

An important part of our commitment to you is to keep you informed and help you stay safe when storms strike. Here's some useful information to have on hand:

- If you evacuate your home, turn off your power at the circuit breaker panel or fuse box.
- Stay away from downed power lines and electrical wires. Don't drive over or stand near downed power lines.
- Never replace a fuse or touch a circuit breaker with wet hands or while standing on a wet or damp surface.
- Never operate a generator indoors or in attached garages. Generators should not be connected to home wiring before consulting a licensed electrician.

Keep Progress Energy's outage number, **1.800.228.8485**, in a prominent place. If you experience an outage, call immediately to report it. Find more storm safety tips on our Web site, progress-energy.com/storm.



Progress Energy

People. Performance. Excellence.