

Committed to our Customers

All rates effective with February 10, 2010 billing.

A brief description of Progress Energy Florida's 2010 residential rates

Progress Energy is committed to delivering clean, reliable, affordable power today and tomorrow for the more than 1.6 million homes and businesses that depend on us. Today, many factors – such as fuel prices, changing energy demand and environmental concerns – are affecting the cost of electricity. Progress Energy is working hard to manage the energy realities of today while planning to create a strong and secure energy future.

Rate case decision finalizes 2010 rates

On Jan. 11, 2010, the Florida Public Service Commission made a decision on the company's 2010 rate case. The Commission did not approve an additional increase in rates over the \$126.2 million approved in July 2009 for the Bartow repowering project. In addition, the interim increase of .91 percent will no longer be added to bills.

Based on the Commission's decision, residential customer rates will decrease \$0.42 (0.3 percent) per 1,000 kilowatt-hours (kWh) for a total bill of \$126.90, effective Feb. 10, 2010.

The majority of the July increase was made to cover the significant investment the company made to its Bartow Plant to change the fuel source from oil to cleaner, more cost-efficient natural gas. As a result of this plant improvement, customers are benefiting through cleaner air, lower fuel costs and greater reliability. The Bartow repowering project is one example of the investments the company is making in its infrastructure for the benefit of our customers.

For more information about Progress Energy Florida rates, visit progress-energy.com/floridarates.

Helping customers manage energy use and save money

The easiest, quickest way for customers to save energy and money is by taking steps to reduce their energy use. Progress Energy encourages customers to take advantage of the company's energy-efficiency programs including a free Home or Business Energy Check. For more information, visit savethewatts.com.

Breakdown of the Monthly Bill Statement

This bill belongs to a sample customer who uses 1,500 kWh of electricity each month.

Notice how we've presented the residential rate so you can clearly see the costs for the first 1,000 kWh as compared to the costs per kWh above 1,000. Also below, we've defined some of the other items included in most residential bills.

RSL-1 091 Residential Load Management			
BILLING PERIOD	.02/10/10 TO 03/12/10	30 DAYS	
CUSTOMER CHARGE			8.76
ENERGY CHARGE			
FIRST 1000 KWH	1000 KWH @ 6.886¢		68.86
ABOVE 1000 KWH	500 KWH @ 7.977¢		39.89
FUEL CHARGE			
FIRST 1000 KWH	1000 KWH @ 4.611¢		46.11
ABOVE 1000 KWH	500 KWH @ 5.611¢		28.06
TOTAL ELECTRIC COST			191.68
LOAD MANAGEMENT (EnergyWise) CREDIT			11.50CR
GROSS RECEIPTS TAX			4.62
MUNICIPAL FRANCHISE FEE			11.09
MUNICIPAL UTILITY TAX			13.22
TOTAL CURRENT BILL			209.11
TOTAL DUE THIS STATEMENT			209.11

- Customer Charge:** A fixed monthly amount to cover the cost of providing service to your location. This charge is applicable whether or not electricity is used.
- Energy Charge:** All the costs, other than fuel, involved in producing and distributing electricity.
- Fuel Charge:** This includes the actual cost of coal, oil, uranium and natural gas that Progress Energy Florida uses to make electricity. We make no profit on fuel. This is adjusted annually to reflect changes in the cost of fuel.
- EnergyWiseSM Credit:** EnergyWise is a free program that could offer you a credit of up to \$145 a year. You also have the option to contribute that credit to provide solar energy systems and curriculum to schools by enrolling in SunSenseSM schools.
- Gross Receipts Tax:** Collected in accordance with Florida state statutes. This tax is assessed on all electric public utilities and paid directly to the state. Progress Energy Florida does not keep these tax monies.
- Franchise Fee:** This is a fee that we collect to compensate communities for using their rights of way. All of the fee is sent back to the local community; Progress Energy Florida does not keep any franchise fees. Fees vary by community.
- County/Municipal Utility Tax:** In accordance with state law, a county/municipality may levy a tax on the purchase of electricity within that area. This tax is paid directly to your county/municipality. Progress Energy Florida does not keep any of these taxes.

OUR RESIDENTIAL RATES

(all rates effective with February 10, 2010 billing)

Most Progress Energy Florida customers are billed under our standard Residential Service plan. If you would like more information on service plans and rates, contact Progress Energy Florida by calling the number on your electric bill or visit progress-energy.com.

Residential Service (RS-1)

Customer Charge	\$8.76 per month
Energy Charge	
1st 1,000 kWh	6.886¢ per kWh
All kWh above 1,000	7.977¢ per kWh
Fuel Charge	
1st 1,000 kWh	4.611¢ per kWh
All kWh above 1,000	5.611¢ per kWh

Want to save more on your electric bill?

As you see above, the price for your first 1,000 kWh is less than the price for all kWh above 1,000. Stay at or below 1,000 kWh and you benefit from some of our lowest electric rates.

Residential Load Management (RSL-1/RSL-2)

(EnergyWise Program)

Progress Energy Florida offers this special program for conservation purposes. Under this rate, the standard Residential Service applies. However, you receive a monthly credit for allowing specific electrical equipment to be interrupted for short periods of time when Progress Energy Florida needs to reduce customer electricity demand. You receive credit whether or not we interrupt your appliances.

Residential Seasonal Service (RSS-1)

You can reduce your Customer Charge from \$8.76 per month to \$4.58 per month if you are gone for at least three months during the billing periods of March through October and do not use more than 210 kWh per month (or 7 kWh per day). All other charges as stated in otherwise applicable rate schedules still apply.

Residential Service – TOU (RST-1)

(Time of Use. Closed to new customers as of 2/10/10.)

Customer Charge	\$16.19 per month*
Energy Charge	
On-Peak	15.201¢ per kWh
Off-Peak	3.587¢ per kWh
Fuel Charge	
On-Peak	7.069¢ per kWh
Off-Peak	3.889¢ per kWh

* For most residential customers. Where an advance special meter payment is made, the charge is \$8.76.

Esta información se encuentra disponible en español.

Para solicitar la versión en español, sea tan amable de llamar al 1.800.700.8744.

Billing Adjustments

The Energy Charges listed in these rate schedules for residential service (RS-1, RST-1, RSL-1, RSL-2 and RSS-1) include an Energy Conservation Cost-Recovery Factor (the cost of energy conservation programs) of 0.270¢ per kWh, a Capacity Cost-Recovery Factor (new nuclear costs and a portion of the cost of purchasing electricity from sources other than Progress Energy Florida) of 2.041¢ per kWh, and an Environmental Cost-Recovery Clause (the cost of new environmental programs not in base rates) of 0.593¢ per kWh. For Lighting Service (LS-1), the Energy Conservation Cost-Recovery Factor is 0.124¢ per kWh, the Capacity Cost-Recovery Factor is 0.312¢ per kWh, and the Environmental Cost-Recovery Clause Factor is 0.569¢ per kWh. These factors are normally revised in January by the Florida Public Service Commission.

In accordance with section 203.01 of the Florida statutes, a factor of 2.5641 percent is applicable to electric sales charges for collection of the state Gross Receipts Tax. These schedules are also subject to municipal utility taxes, state and county taxes, and franchise fees.

Lighting Service (LS-1)

This service is available from dusk to dawn with various automatically controlled light fixtures.

Fixture and Maintenance Charge	Depends upon fixture type
Customer Charge (per line of billing)	
Metered	\$3.42 per month
Unmetered	\$1.19 per month
Energy Charge	2.712¢ per kWh
Fuel Charge	4.484¢ per kWh

Service Charges

Opening account at new service location	\$61.00
Reconnect service after normal disconnection	\$28.00
Reconnect service after disconnection for nonpayment or violation of a rule or regulation	\$40.00
after normal business hours	\$50.00
Change of account with Leaving Service Active (LSA) applicable to multi-housing only	\$10.00
Returned check . . . as allowed by Florida Statute 68.065	
Late payment charge	1.5% per month or \$5.00, whichever is greater
Investigation of unauthorized use charge	minimum \$75.00



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